



# NEEDS ASSESSMENT

# At a Glance

**Alive! Maryland administered a needs assessment to gain insight into training and technical assistance needs of Maryland's primary care and infectious disease workforce.**

## ASSESSMENT FINDINGS



### COVID-19 ECLIPSE AND INTEGRATION

The social and medical crises elicited by COVID-19 have intersected with pre-existing social determinants for those living, working, and playing in Maryland, especially under-served populations.



### IMPLEMENTATION OF MENTAL HEALTH SERVICES

One of the most pronounced needs that surfaced through this assessment is the need for more mental health services for both the workforce, clients, and patients.



### INVESTING IN STAFF RETENTION

The weight and constant stress of the pandemic has contributed greatly to staff burnout, resulting in staff shortages.



### INCORPORATION OF SUSTAINABLE TELEHEALTH MODELS

For many, COVID-19 has brought about a new reality. Most notably was the transition to telehealth, which has become a realistic and accessible option for providing and receiving services and care.



### ADDRESSING SUPPORT SERVICES

The respondents acknowledged the need for more comprehensive support services in order to promote more equitable care and to address the social determinants of health.



## METHODS

**How?** Conducted a mixed-methods assessment

**Participants:** Primary care and infectious disease workforce and Maryland residents

**Data Collection Tools:** Workforce Survey, Interviews, Focus Groups, and Community Listening Session

For more information on the survey and to download the report, visit

[alivemaryland.org](http://alivemaryland.org)